



CustomView



CustomView

Personalized dashboards
for every role.



Personalize your dashboard

Drag, drop, and arrange widgets that fit your workflow.



Role-based experience

Every user sees only what matters to their role.



Smarter. Faster. Focused.

Built to help teams act faster with the right information.



What CustomView Does

CustomView lets you personalize your GCXONE dashboard based on your role.

Drag, drop, and rearrange widgets to build a workspace that fits you workflow.



Every user gets a tailored interface.

No generic screens, no irrelevant data.

Why It Matters

A one-size-fits-all dashboard forces users to work around information that has nothing to do with their job.

CustomView removes that friction.



See What Matters

Only the information relevant to your role.



Work Smarter

Less clutter.
Fewer click.
Faster access.



Stay Consistent

Consistent layouts
for accuracy and
compliance.



Drive Better Outcomes

Better decisions with
the right information.



How CustomView Works

Build a dashboard that fits your role and workflow in just a few steps.



CUSTOMIZE IN MINUTES



Edit Mode

Click edit icon to enter edit mode.



Move Widgets

Drag widgets to place them anywhere.



Add Widgets

Add widgets from available options.



Save Layout

Save your custom dashboard.



Reset Layout

Reset to the default layout anytime.

SEARCH & NAVIGATION MADE SIMPLE



Global Search

Find customers and sites from one search bar.



Customer → Site

Clearer flow to reach the right scope faster.



Persistent Selection

Your Customer and Site stay selected across all modules.



Expand

Expand any widget to focus on what matters.

Search customers or sites...

Customer

All Customers

Site

All Sites (107)



www.gcxone.com/CustomView

Key Capabilities

CustomView delivers the right information, the right way, for every role.

Tailored. Focused.
Built for you.



Role-Based Views

Each role sees what matters most. Nothing more, nothing less.



Customer & Site Search

Find customers and sites in seconds with a single search. Narrow to the exact scope you need.



Persistent Selections

Your selected Customer and Site stay across all modules. Pick once, use everywhere.



Save & Reset Layouts

Save custom layouts in minutes. Reset anytime to restore defaults.

ROLE-DEFAULTS

Smart defaults for every role.



Operators

Alarm widgets and live event feeds front and center.



Managers / Admins

KPIs, trends, and performance summaries.



Technicians

Device health and connectivity at a glance.



Sales / GM

High-level metrics and customer overviews.



MORE CAPABILITIES

✓ Filter any dashboard by customer or site

✓ Compliance reviews with trusted, role-appropriate visuals

✓ Built to help teams act faster with the right information

✓ No heavy setup. Get started in minutes.



Role-Based Experience

CustomView provides role-based default dashboards so every user sees what matters most.



Operators

Alarm widgets and real-time event feeds front and center.

- ✓ Real-time alarms
- ✓ Live event feed
- ✓ Quick acknowledgement



Managers / Admins

KPIs, alarm trends, and performance summaries.

- ✓ Key performance indicators
- ✓ Alarm trends
- ✓ Operational summaries



Technicians

Device health and connectivity status at a glance.

- ✓ Device health overview
- ✓ Connectivity status
- ✓ Issue identification



Sales / GM

High-level performance metrics and customer overviews.

- ✓ Performance at a glance
- ✓ Customer overviews
- ✓ Business insights



One Dashboard. Every Role.

CustomView adapts to your role, so you can focus on your work without the noise.

From real-time operations to executive overviews, **CustomView** delivers the right information to the right people.



Real-World Use Cases

CustomView adapts to every role and workflow, giving each user the right information exactly when they need it.



Operator

Handles high-pressure incidents with alarm widgets front and center.

- ✓ Real-time awareness
- ✓ Faster response
- ✓ No unnecessary clicks



Manager

Runs weekly operational reviews with KPIs and trends at a glance.

- ✓ Weekly reporting
- ✓ Operational insights
- ✓ Faster decisions



Service Provider

Monitors multiple customers from one dashboard.

- ✓ Customer switching
- ✓ Site selection
- ✓ Centralized monitoring



Administrator

Builds compliance-ready dashboards with trusted visuals.

- ✓ Trusted visuals
- ✓ Accurate reporting
- ✓ Easy governance



Personalized. Focused. Productive.

CustomView puts the right information in the right place for the right people—every time.



Focus on
What Matters



Work Faster
with Less Effort



Accurate
and Reliable



Built for
Every Role



Scan to
Learn More



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