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About Us

Updated 23 September 2026

Summary

At NXGEN, we're redefining what's possible in security monitoring. Founded in 2019, we've been pushing the boundaries of innovation ever since. Covers: Why We Exist, Our Mission, Our Innovation, Our Platforms, Company details.

Why We Exist

The security industry has long relied on fragmented tools and reactive workflows. NXGEN was founded to change that.

We believe the future belongs to monitoring stations that are proactive, connected, and ready to scale fearlessly.

NXGEN. Scale fearlessly.

Our Mission

At NXGEN, we create and innovate on behalf of our clients, delivering solutions that provide unbreakable protection, unmatched operational efficiency, and exceptional growth.

Our Innovation

Innovation sits at the core of everything we build. GCXONE is the complete platform — 10 core innovations working as one, covering every stage of monitoring from false-alarm filtering and real-time device health to instant onboarding and an always-on AI assistant. GC Surge takes the platform's highest-impact tools

and packages them as a lightweight layer that drops straight onto the cameras and VMS a station already runs — cutting the noise so one team can cover far more without hiring.

Our Platforms

GCXONE is NXGEN's established Proactive Monitoring Operating System — a cloud system that uses AI to manage alarms and run security operations from one place, with no local infrastructure to maintain. It filters out the noise, keeps an eye on device health, and gives monitoring stations room to grow without piling on complexity.

GC Surge is NXGEN's newest platform for security monitoring stations. It plugs into the cameras and VMS (video management system) you already have, so there's no new hardware to buy. NOVA99x clears out false alarms before they reach an operator, ZenMode gives operators a fast screen for the ones that matter, and built-in analytics show where time is spent and saved — so one team can cover far more cameras without hiring more people.

Company details

COMPANY	NXGEN TECHNOLOGY AG
Company ID	CHE-420.077.858

For our office address, phone, email, and online links, see [Contact Support](#) .