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Sites Unassigned to Operators

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experience — not included in the PDF

Summary

Sites Unassigned to Operators lists sites with incoming alarms that no Operator currently owns.

What the table shows

- Site — site with open alarms.
- Last Alarm — most recent activity.
- Alarms — open alarm volume.
- Lock status — whether the site is available.
- Assigned to — Operator assignment control.
- Actions — preview and related controls.

An Available lock status means the site can be picked.

Admin actions

- Use the eye icon to preview the site's alarm feed.
- Use Assigned to to hand the site to an active Operator.
- After assignment, the site moves to the assigned queue and its lock status changes.

When to act

A growing unassigned queue indicates insufficient active coverage or a sudden alarm peak. Compare the queue with the Users panel, assign available Operators, and investigate why active staff are not taking sites.