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ADPRO

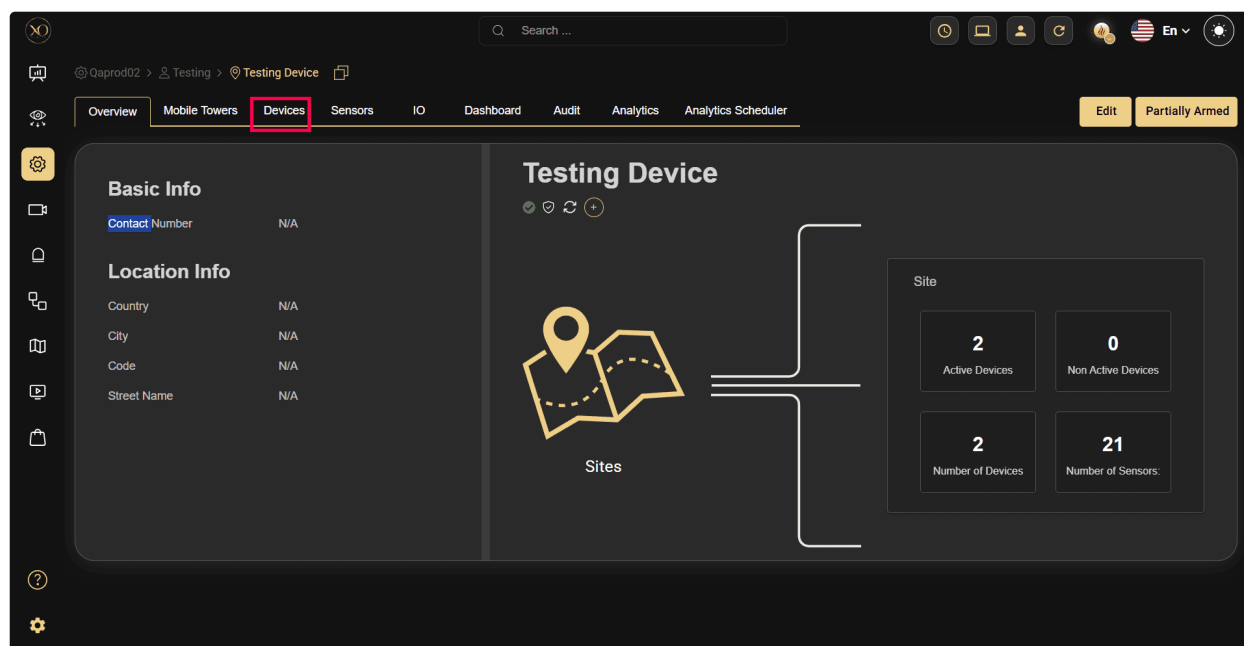
Updated 16 August 2026

Introduction

This guide describes the steps required to configure an ADPRO device for integration with the GCXONE platform.

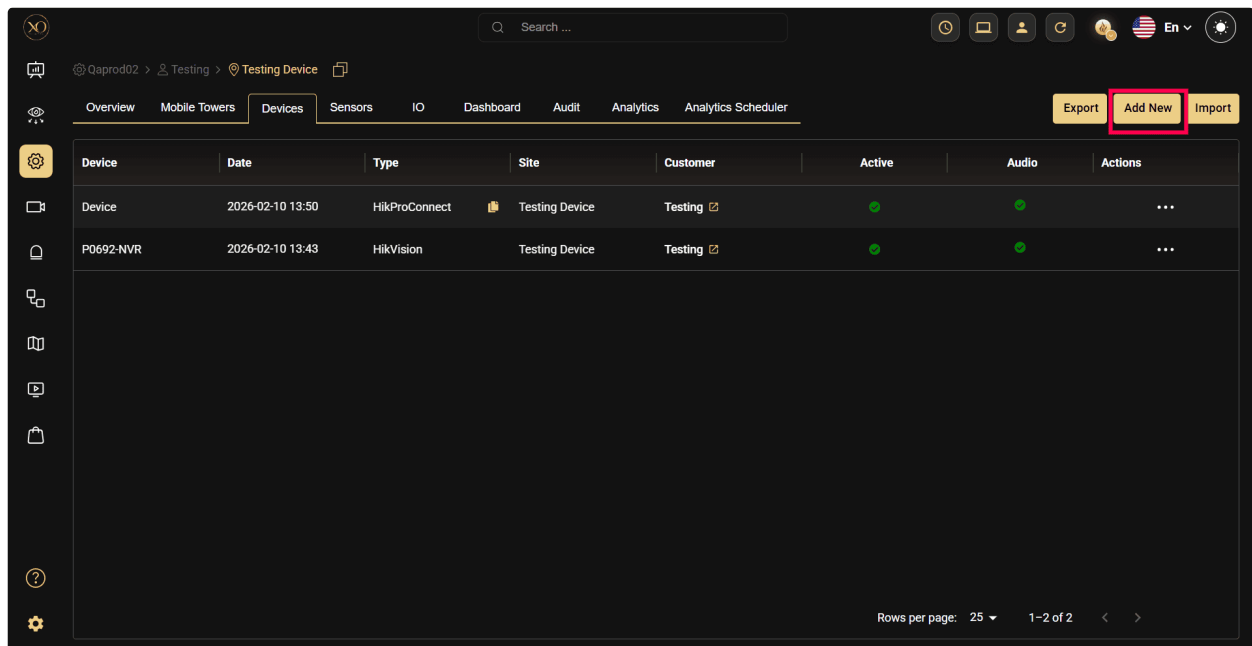
ADPRO Config Guide with GCXONE

Step 1: Navigate to the Devices tab.



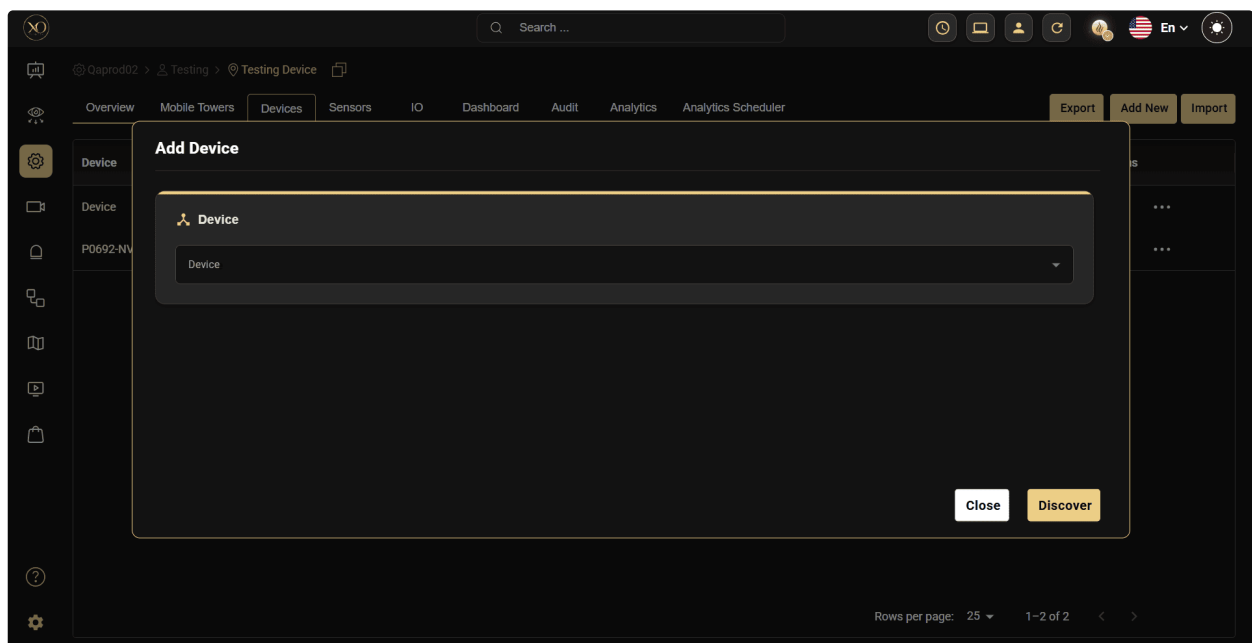
fig

Step 2: Click the Add New button.



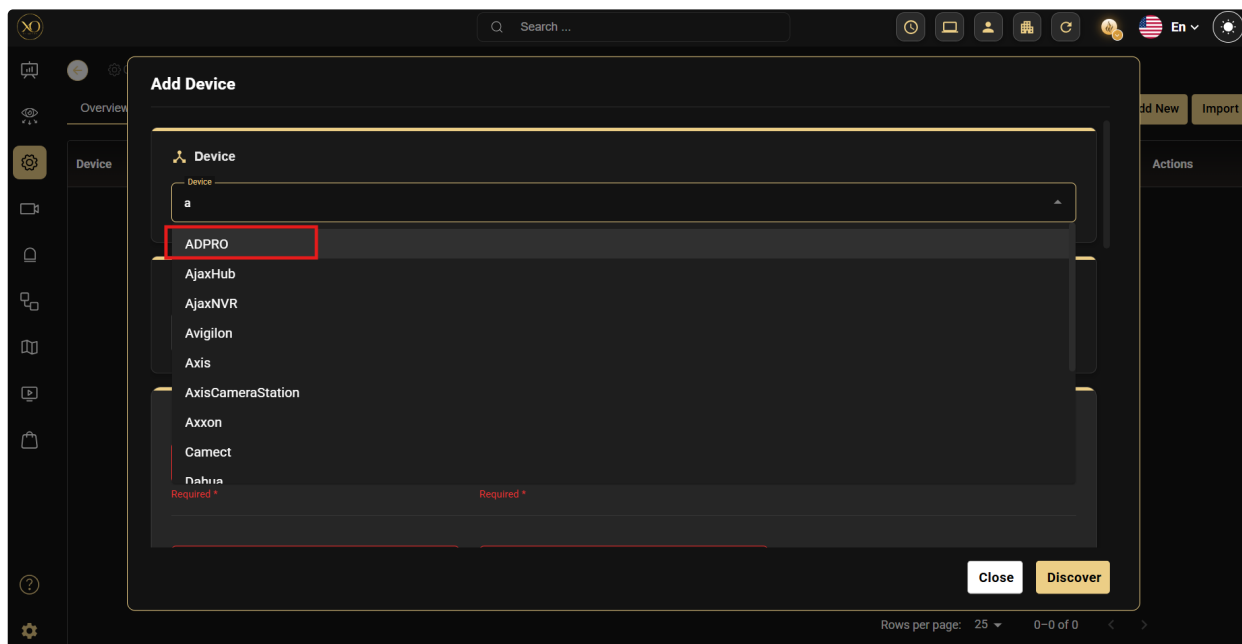
FIG

Step 3: The Add Device dialog will be displayed.



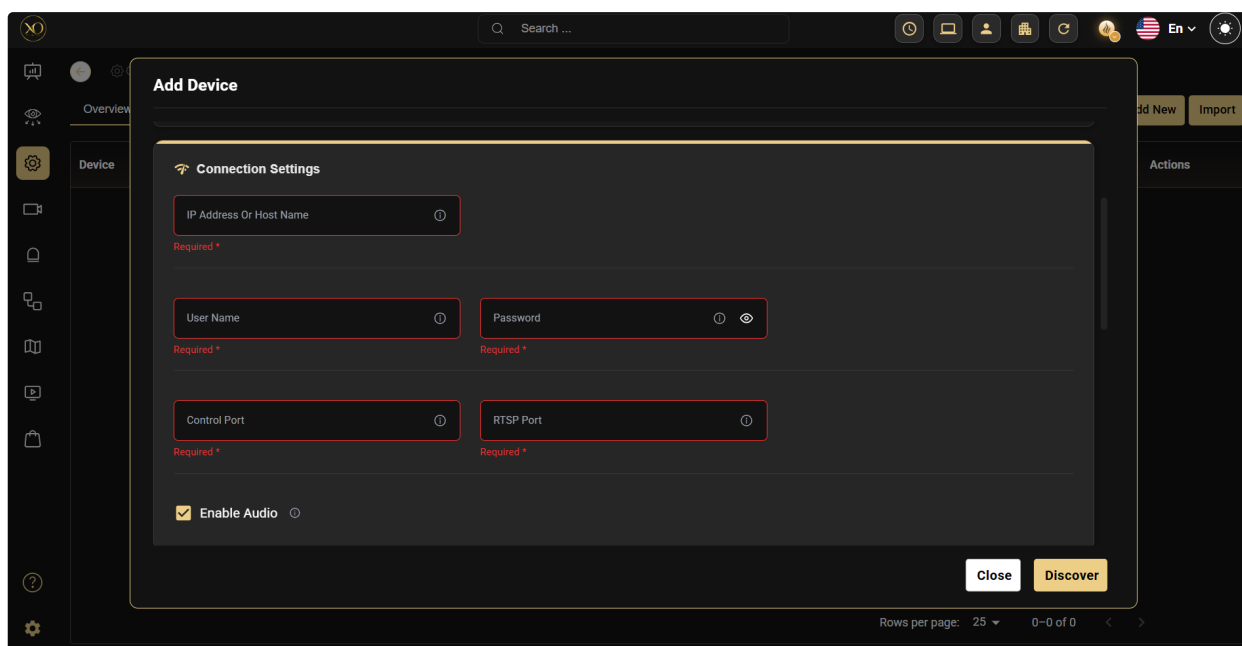
Hanwha device configuration

Step 4: In the dialog, open the Device dropdown and select ADPRO.



FIG

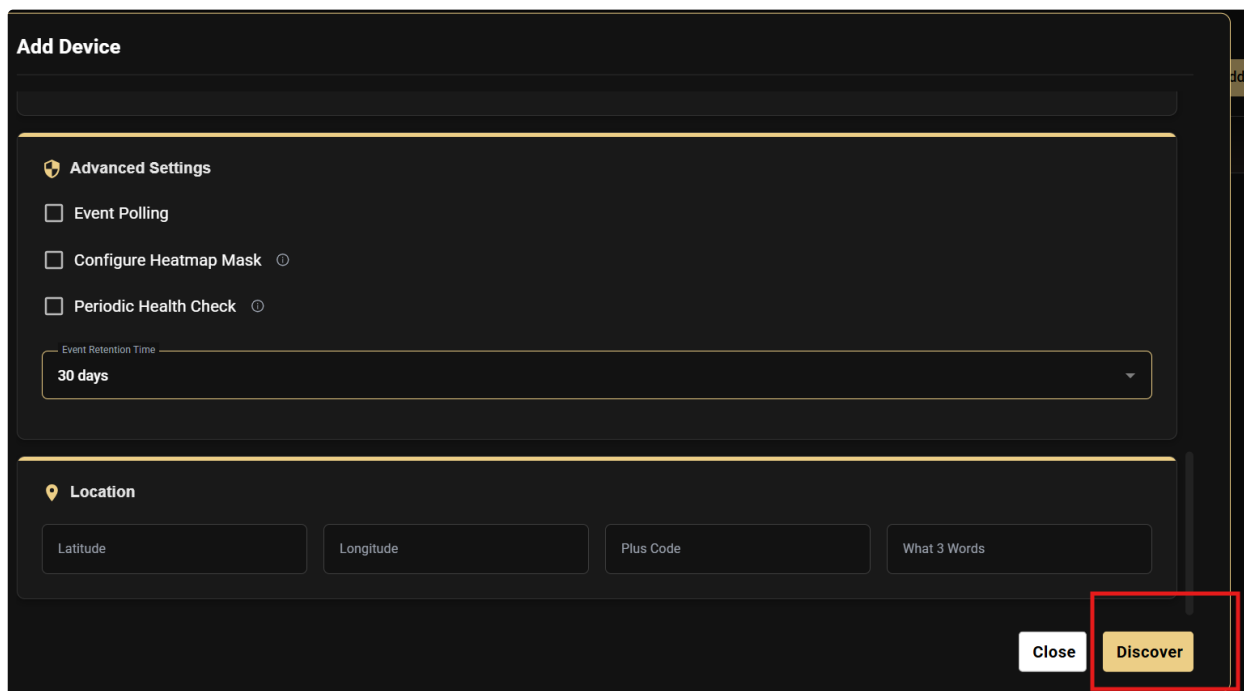
Step 5: Enter all required fields: Name, IP Address or Host, Username, Password, RTSP Port, Control Port, and Timezone.



FIG

Step 6: Below the connection fields, the dialog also has a Select Entity Group dropdown, an Enable Audio toggle, a Device Configuration section (Site Pulse Configuration), an Advanced Settings section (Event

Polling, Configure Heatmap Mask, Periodic Health Check, Event Retention Time — 30 days by default), and an optional Location section (Latitude, Longitude, Plus Code, What3Words).



The Advanced Settings section of the Add Device dialog, with event polling, heatmap mask and periodic health check options, an event retention time of 30 days, location fields, and the Discover button highlighted.

Step 7: Click Discover.

Step 8: Once the device is successfully discovered, click Save .

Advanced Settings

☒ Event Polling

Polling Interval

10

☐ Configure Heatmap Mask

☐ Periodic Health Check

Event Retention Time

30 days

Location

Latitude

Longitude

Plus Code

What 3 Words

Close

Rediscover

Save

ADPRO device configuration