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BulkImport

Updated 11 August 2026

What BulkImport Does

BulkImport lets you onboard customers, sites, and devices at scale. Upload a filled Excel template and GCXONE creates everything automatically. No manual entry, no delays.

Why It Matters

- Onboard sites up to 5x faster with one-click import instead of manual entry.
- Eliminate repetitive data entry and reduce the risk of setup errors.
- Ensure consistent configurations across every location from day one.
- Stay focused on monitoring, not manual setup.

New sites go live immediately after upload. Admins stop adding entities one by one. Large deployments complete in minutes, not days.

How It Works

BulkImport uses a structured Excel template. Download it, fill in the required data, and upload it back into GCXONE. The process follows three steps:

1. Upload - Download the template file, fill it in, and select your Excel file (.xlsx or .xls)
2. Preview - Review the data before confirming the import
3. Complete - GCXONE imports the data and creates all entities instantly.

Key Capabilities

BulkImport supports the following entity types:

- Customers — Add multiple customers at once via Configuration → Customers → Import
- Sites — Add multiple sites at once via Configuration → Sites → Import
- Devices — Add multiple devices at once via Configuration → Devices → Import

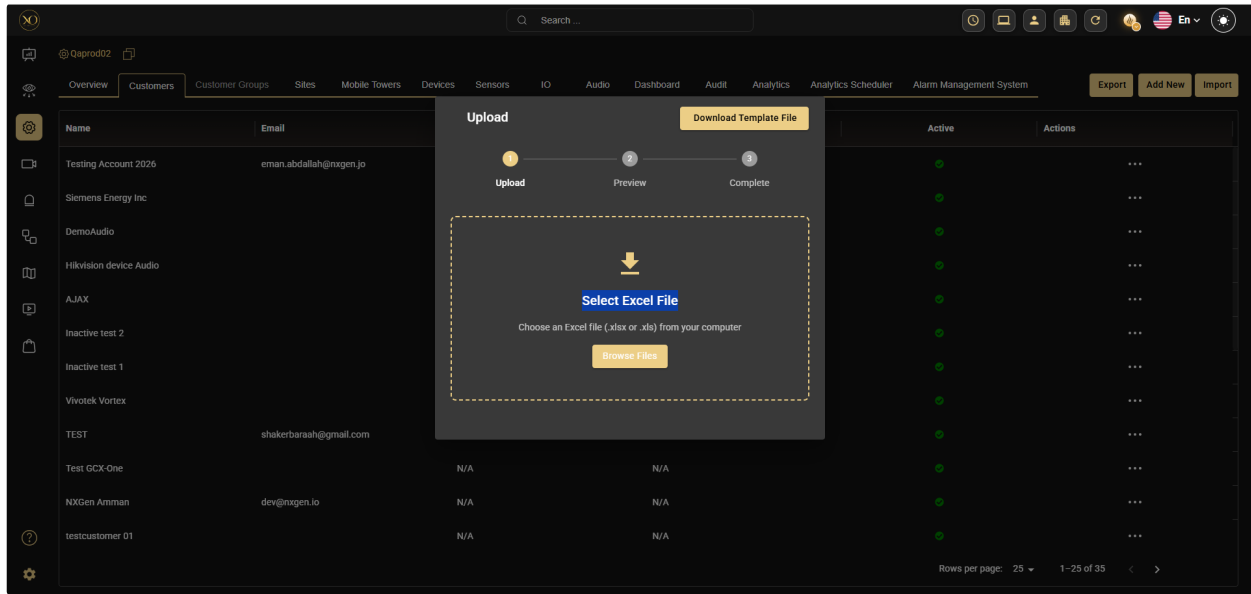
Use Cases

- Large-Scale Onboarding — Configure hundreds of sites and devices in minutes and deploy GCXONE across multiple customers simultaneously.
- Multi-Site Deployments — Onboard complete customer environments, all sites and devices, in a single upload.
- Standardized Configuration — Prepare one Excel template and import it across all environments to guarantee consistent configurations.

Additional Details

Importing Customers

1. Go to Configuration, then select Customers
2. Click Import
3. Click Download Template File
4. Fill in the required customer information in the Excel template
5. Click Browse Files and select your completed file
6. Review the preview and confirm the import



BulkImport upload interface showing the three-step process: Upload, Preview, and Complete

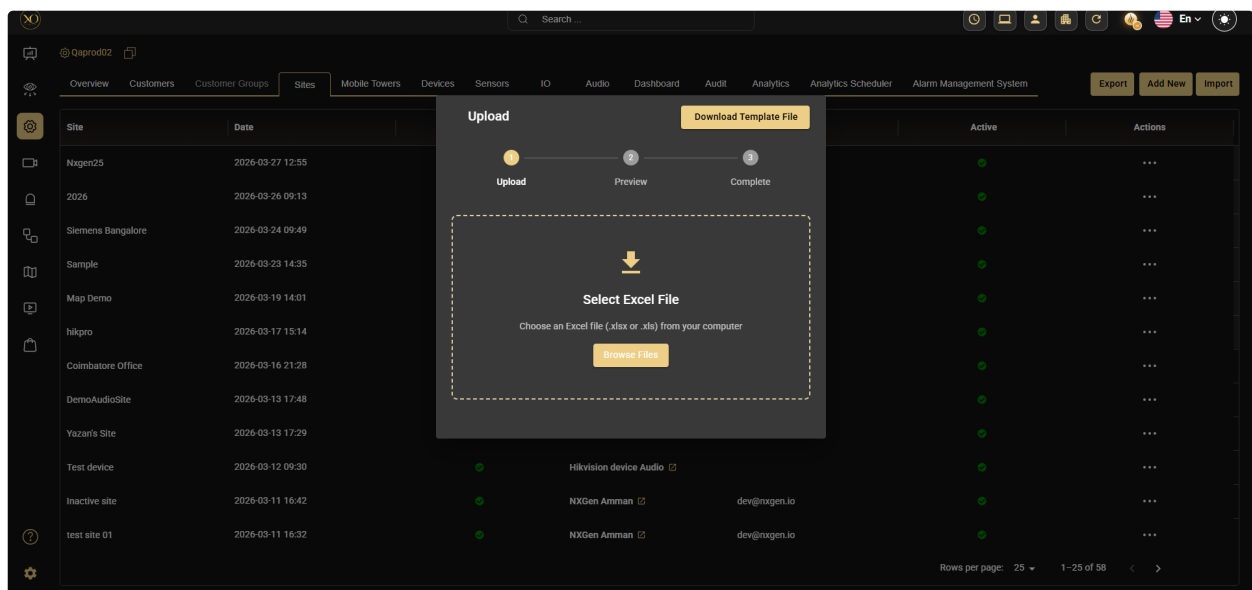
Figure 1: Customer Import

The customer template is a single sheet named Customers with the following columns. It ships with three example rows — replace them with your own data before uploading.

COLUMN	EXAMPLE VALUE IN THE TEMPLATE
name	Customer 1
email	customer1@example.com
description	Description for customer 1
houseBuildingNumber	877
streetName	Street 1
city	City 1
state	State 1
code	94464
country	Country
countryCode	CC
phoneNumber	+100000001
externalCustomerId	ECID-1

Importing Sites

1. Go to Configuration, then select Sites
2. Click Import
3. Click Download Template File
4. Fill in the required site information in the Excel template
5. Click Browse Files and select your completed file
6. Review the preview and confirm the import

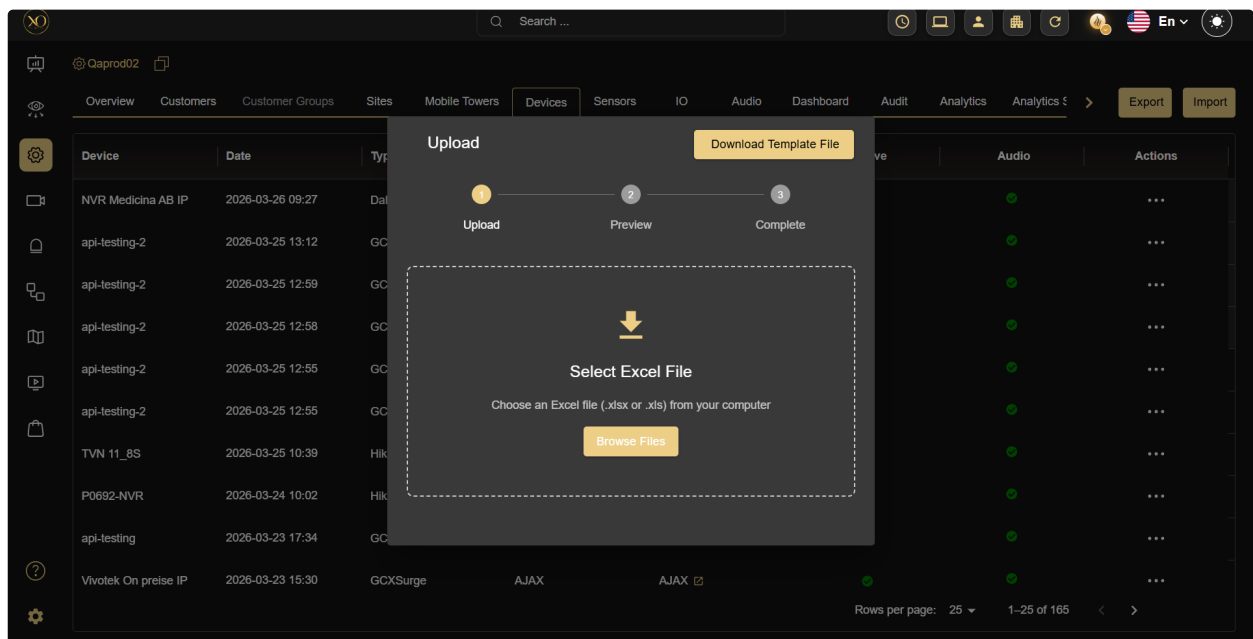


BulkImport sites import screen

Figure 2: Site Import

Importing Devices

1. Go to Configuration, then select Devices
2. Click Import
3. Click Download Template File
4. Fill in the required device information in the Excel template
5. Click Browse Files and select your completed file
6. Review the preview and confirm the import



BulkImport devices import screen

Figure 3: Device Import