

# Genesis Audio

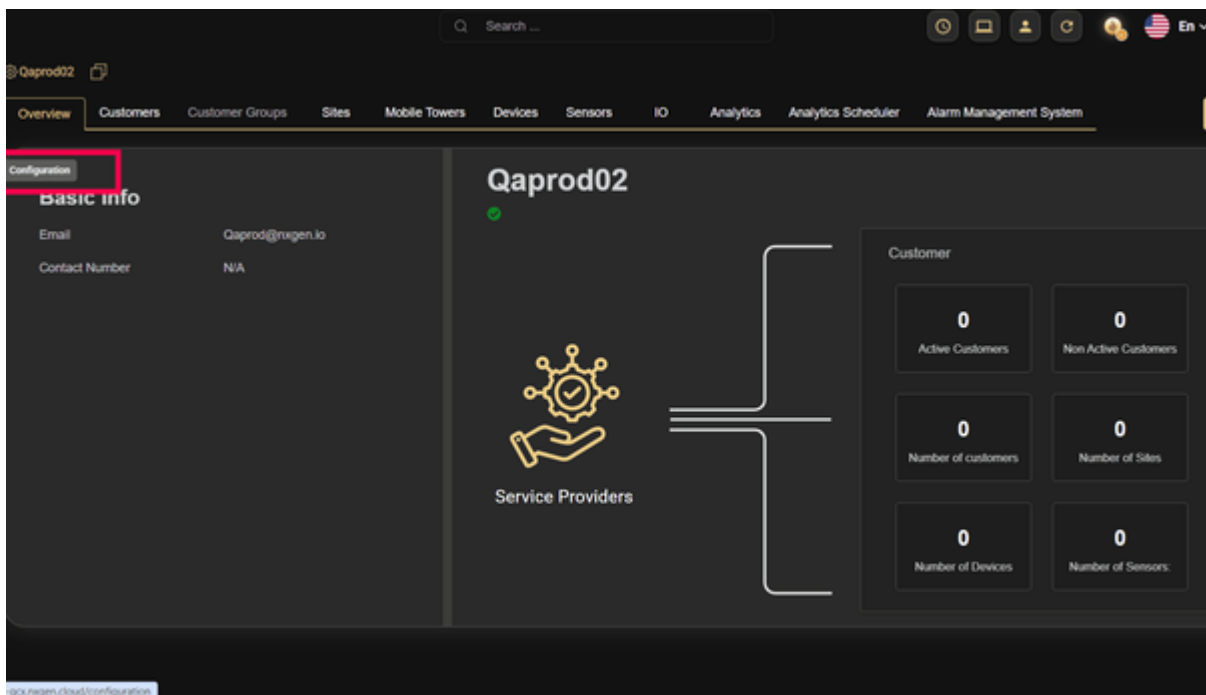
## Genesis Audio Config Guide with GCX-ONE

Genesis Audio is configurable only if the user has the required permissions. Local Mode settings are not required — calls can be initiated via Genesis Audio even if Local Mode is disabled.

### # Part 1: Add Genesis Audio Device

**Step 1:** Log in to **GCX-ONE**.

**Step 2:** Click the **Configuration** menu.



**Step 3:** Select the site under which the GENESIS Audio device needs to be added.

Site	Date	Sync Status	Customer	Email	Active	Actions
AI - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro secontec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bgir	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@es.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Aaxxon	2026-01-30 11:45	●	Aaxxon Test Device		●	...

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**Step 4:** Navigate to the **Devices** tab.

### Basic Info

Contact Number: N/A

### Location Info

Country: N/A  
 City: N/A  
 Code: N/A  
 Street Name: N/A

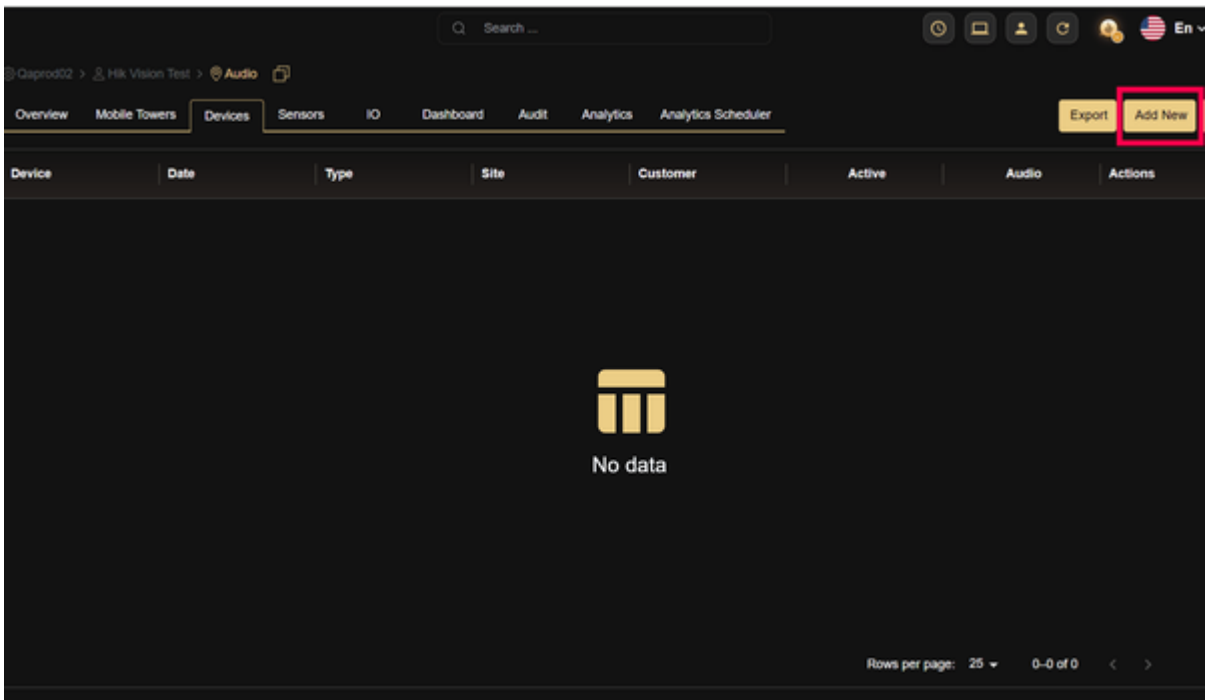
## Audio

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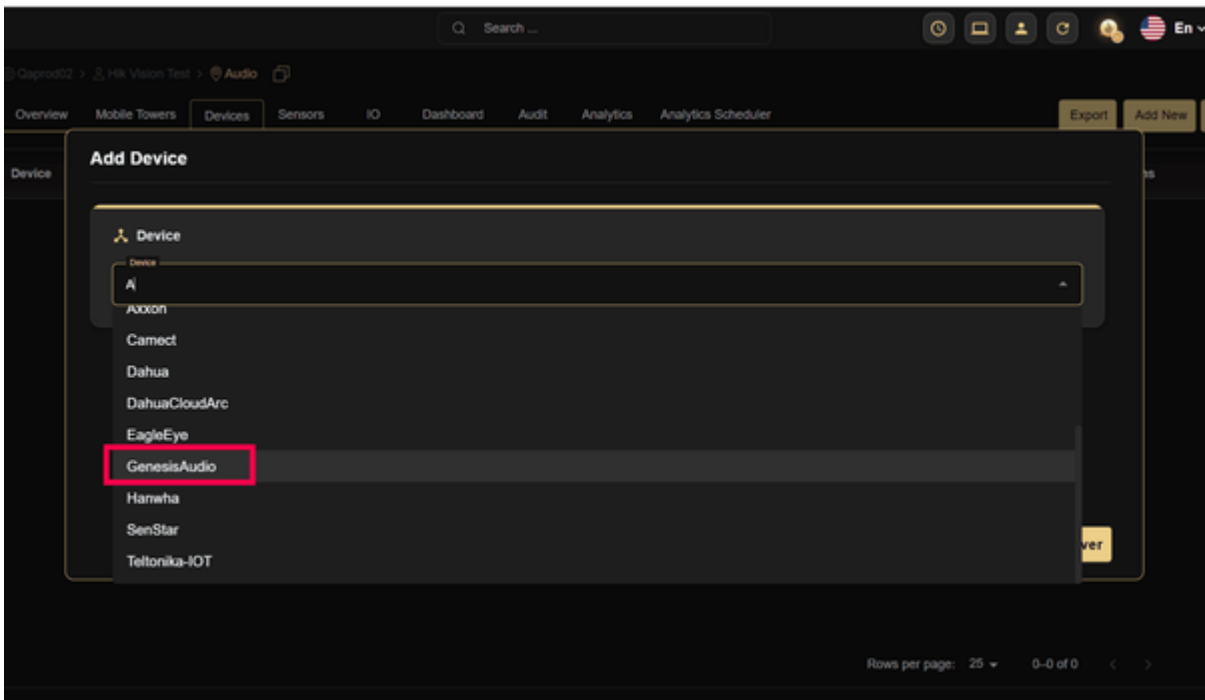
Sites

Site	
0 Active Devices	0 Non Active Devices
0 Number of Devices	0 Number of Sensors

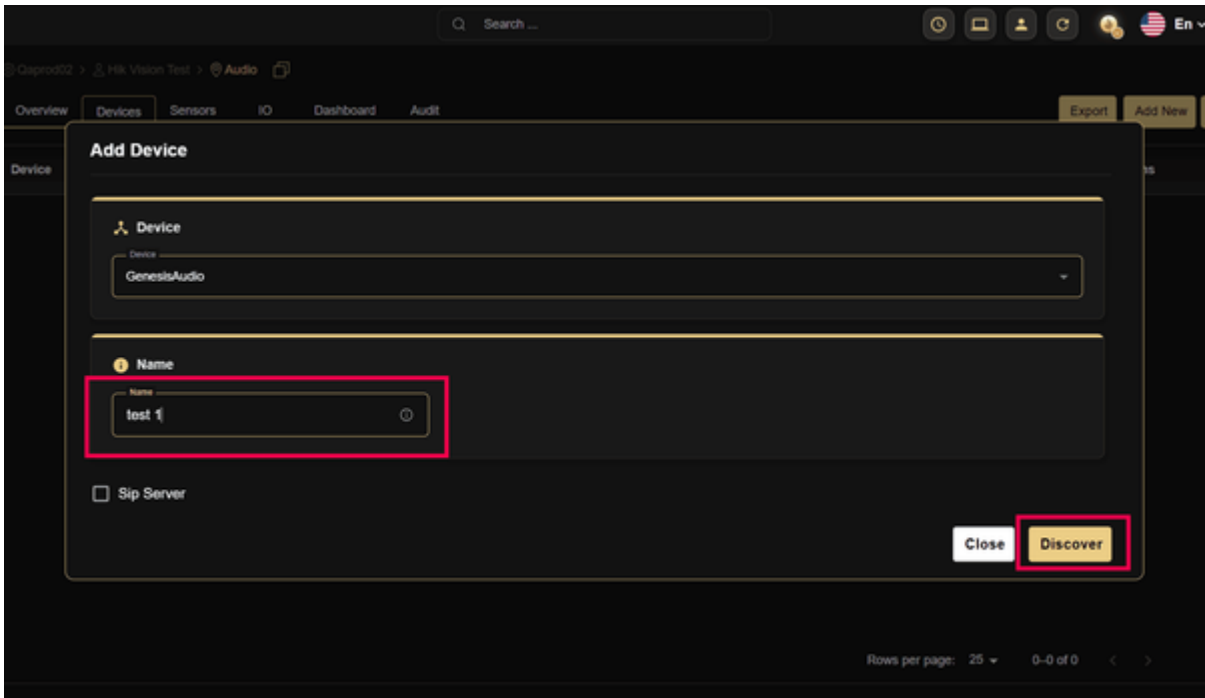
**Step 5:** Click the **Add** button.



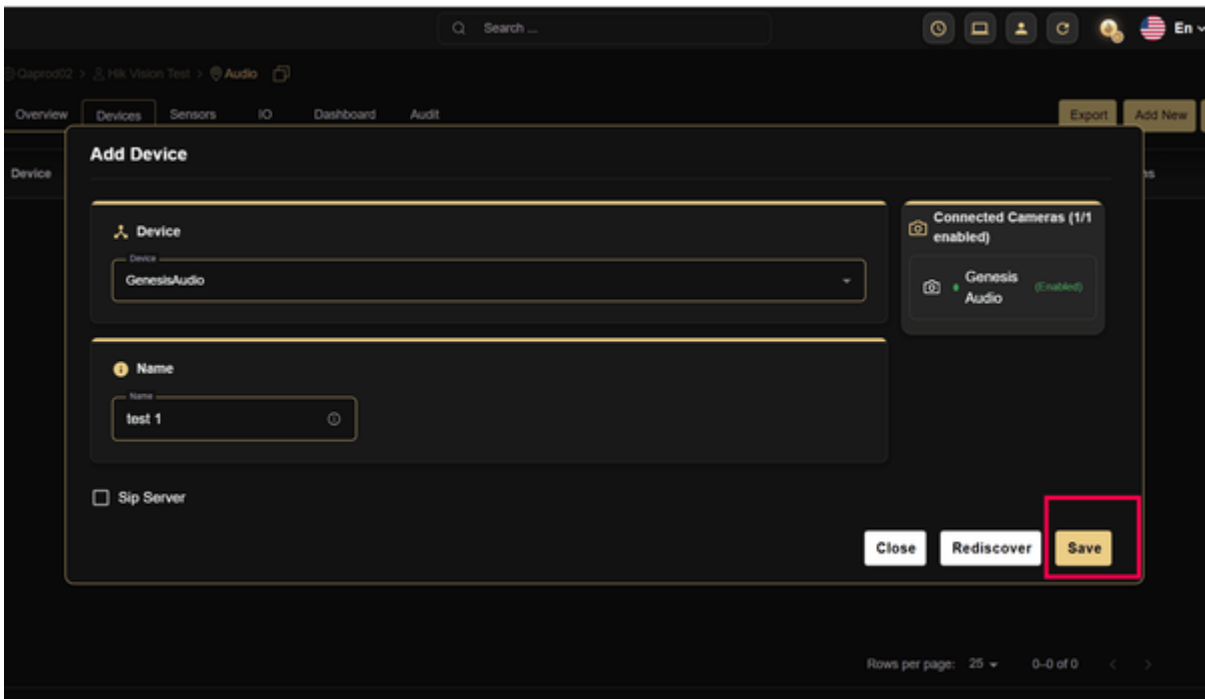
**Step 6:** Under **General Settings**, open the **Type** dropdown and select **GENESIS Audio**.



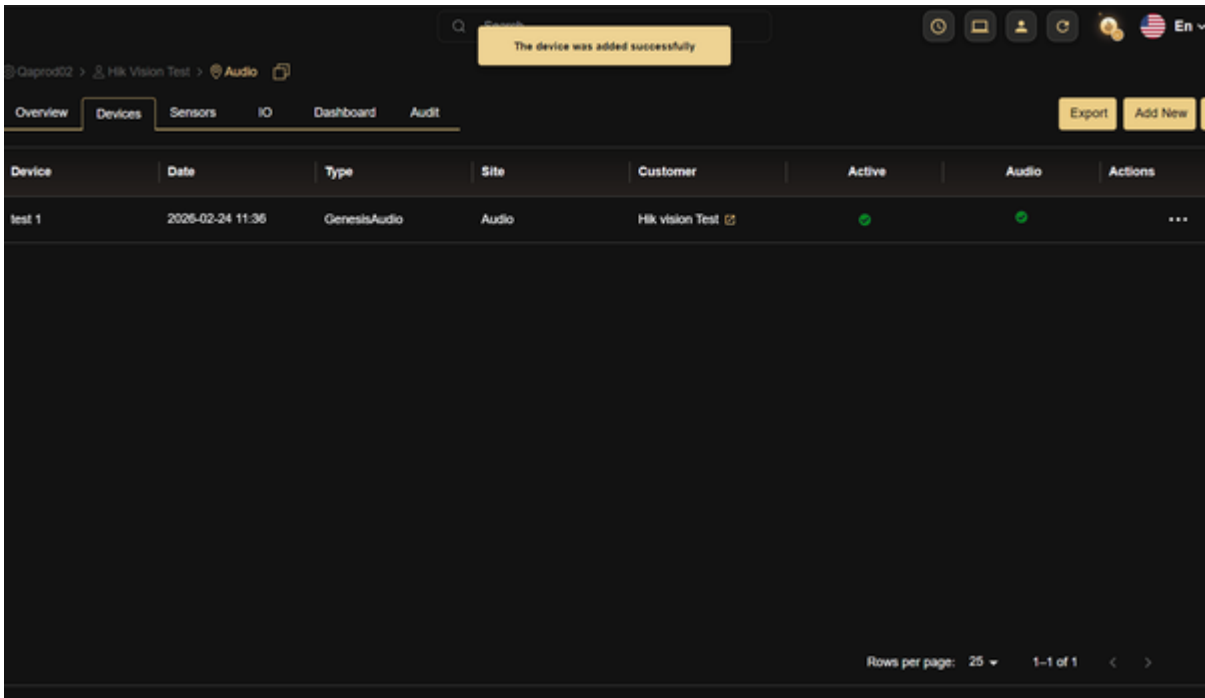
**Step 7:** Enter the desired **Name** and click **Discover**.



**Step 8:** Once the device is discovered, click **Save**.



**Step 9:** A success message ("The device was added successfully") will be displayed, and the device will be added to the data table.

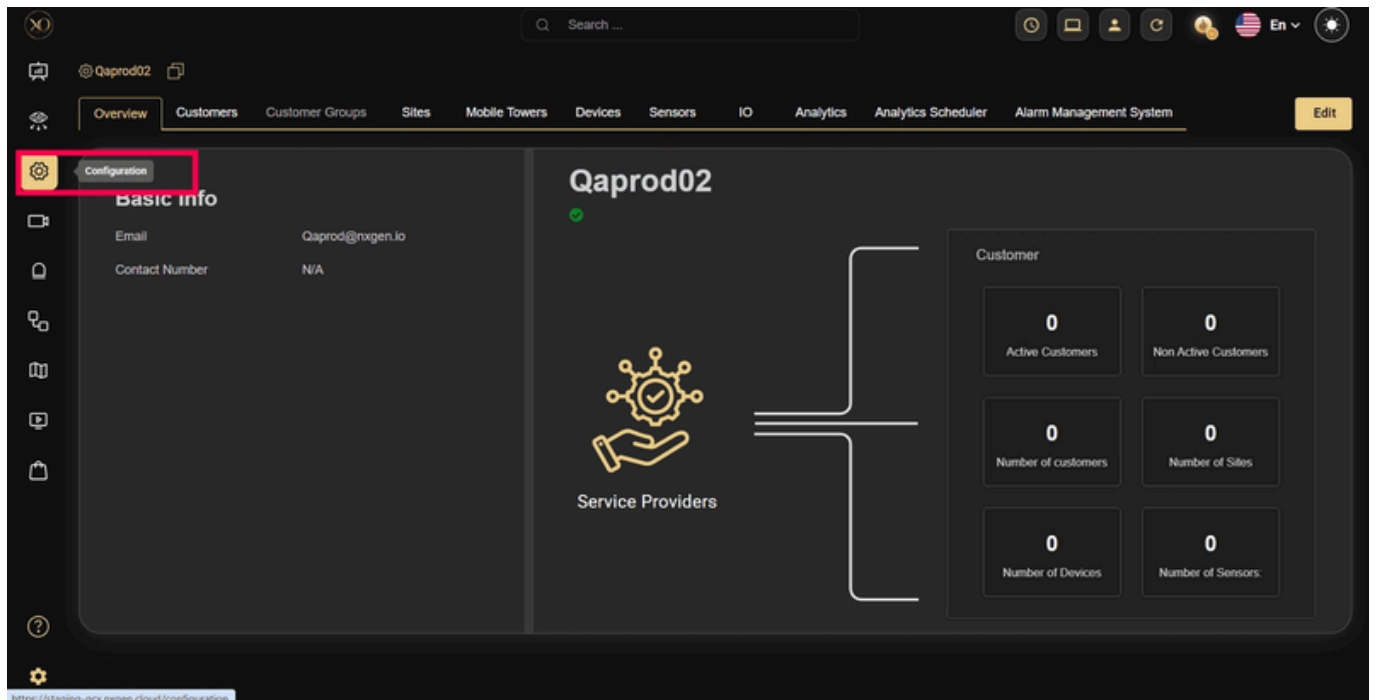


**Note:** Use the GENESIS Audio device credentials to configure the IP speaker.

## # Part 2: Initiate a Genesis Audio Call from Video Viewer

**Step 1:** Log in to **GCX-ONE**.

**Step 2:** Click the **Configuration** menu.



**Step 3:** Select the site and right-click to Expand the site

Site	Date	Sync Status	Customer	Email	Active	Actions
Af - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro seconlec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bgr	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@ss.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Axon	2026-01-30 11:45	●	Axon Test Device		●	...

**Step 4:** Navigate to the **Devices** tab.

Device	Date	Type	Site	Customer	Active	Audio	Actions
TEST	2026-02-22 14:09	GenesisAudio	Audio	Hik vision Test	●	●	...
	2026-02-22 14:08	GenesisAudio	Audio	Hik vision Test	●	●	...

**Step 5:** Verify that the added GENESIS Audio device is active

Device	Date	Type	Site	Customer	Active	Audio	Actions
test 1	2026-02-24 11:36	GenesisAudio	Audio	Hik vision Test	●	●	...

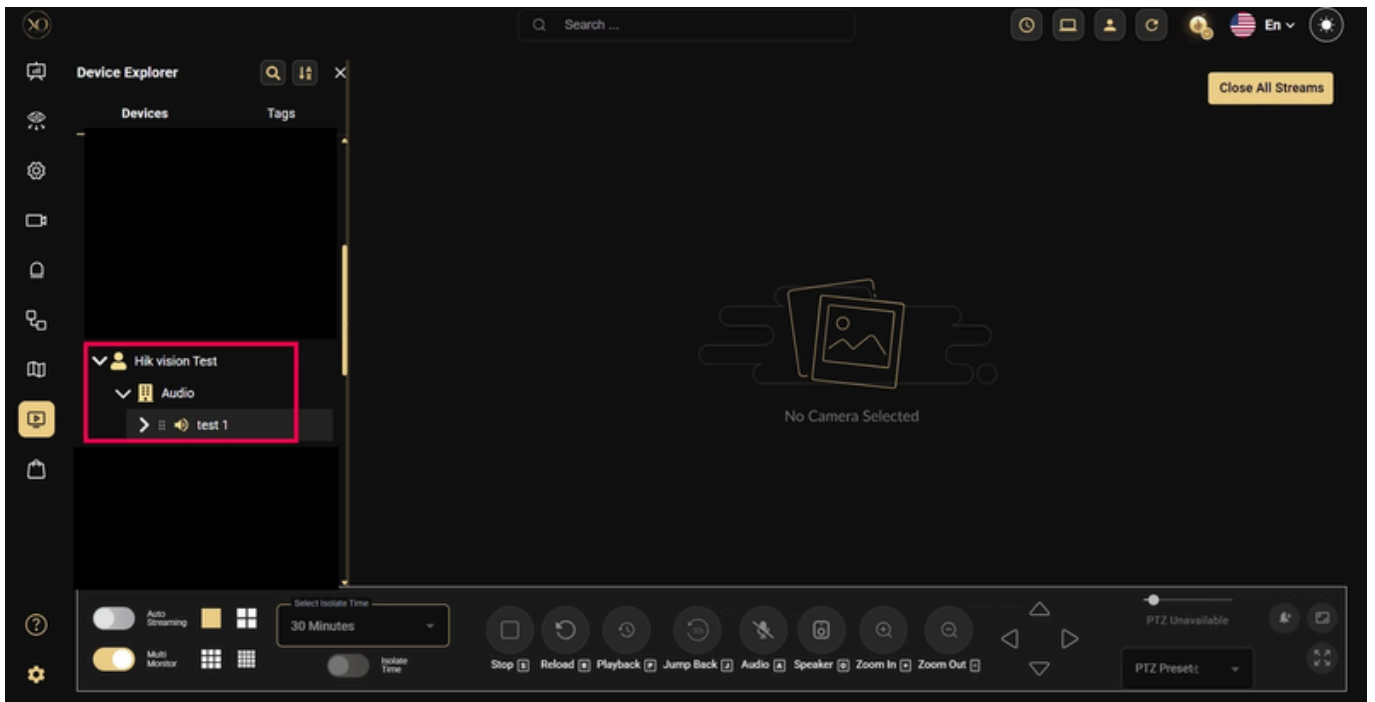
**Step 6:** Navigate to the **Video Viewer**.

The interface shows a 'Device Explorer' on the left with a tree view structure:

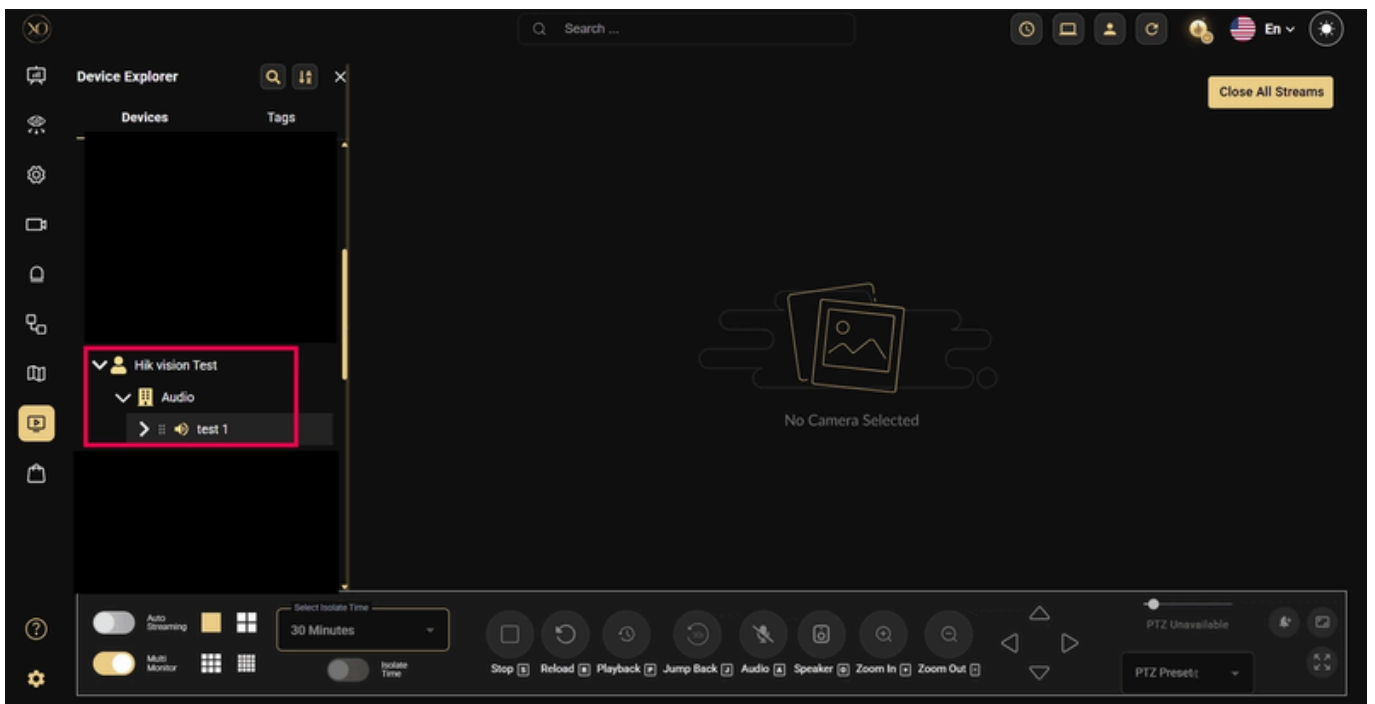
- Hik vision Test
  - Audio
    - test 1

The 'test 1' item is highlighted with a red box. The main video area displays 'No Camera Selected' with a camera icon. A control bar at the bottom includes options like 'Auto Streaming', 'Multi Monitor', 'Isolate Time', and playback controls.

**Step 7:** Select the site in the tree view and expand it.

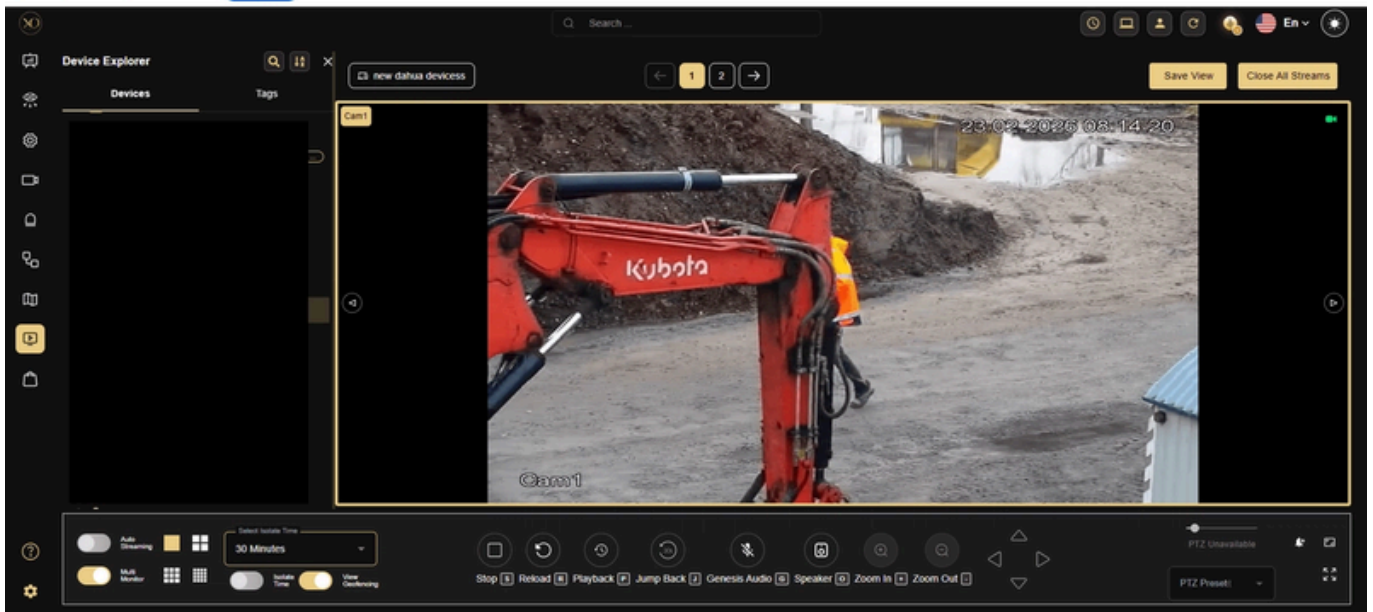


**Step 8:** Verify that the GENESIS Audio device is listed under the selected site.



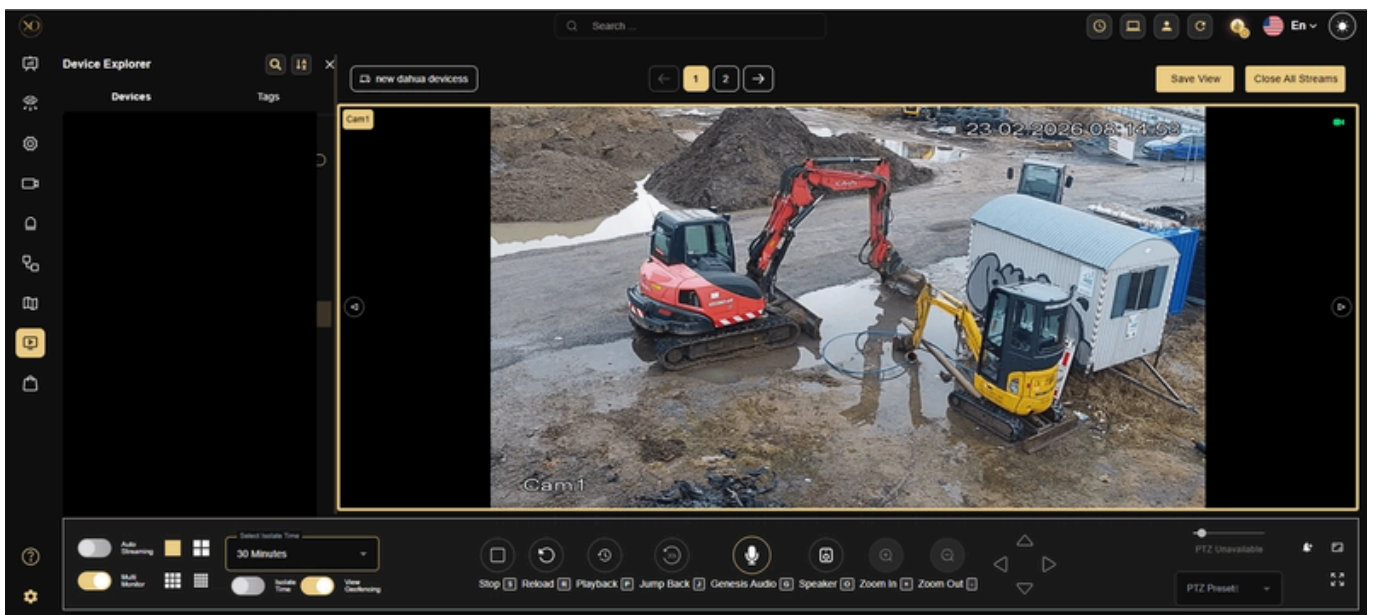
**Step 9:** Drag and drop a sensor from the site into the **Video Viewer** .

**Step 10:** Verify that the microphone icon is enabled.



**Step 11:** Click the microphone icon. An audio call will be initiated.

**Step 12:** Once the call is connected, the microphone icon will change to indicate that the call is connected.



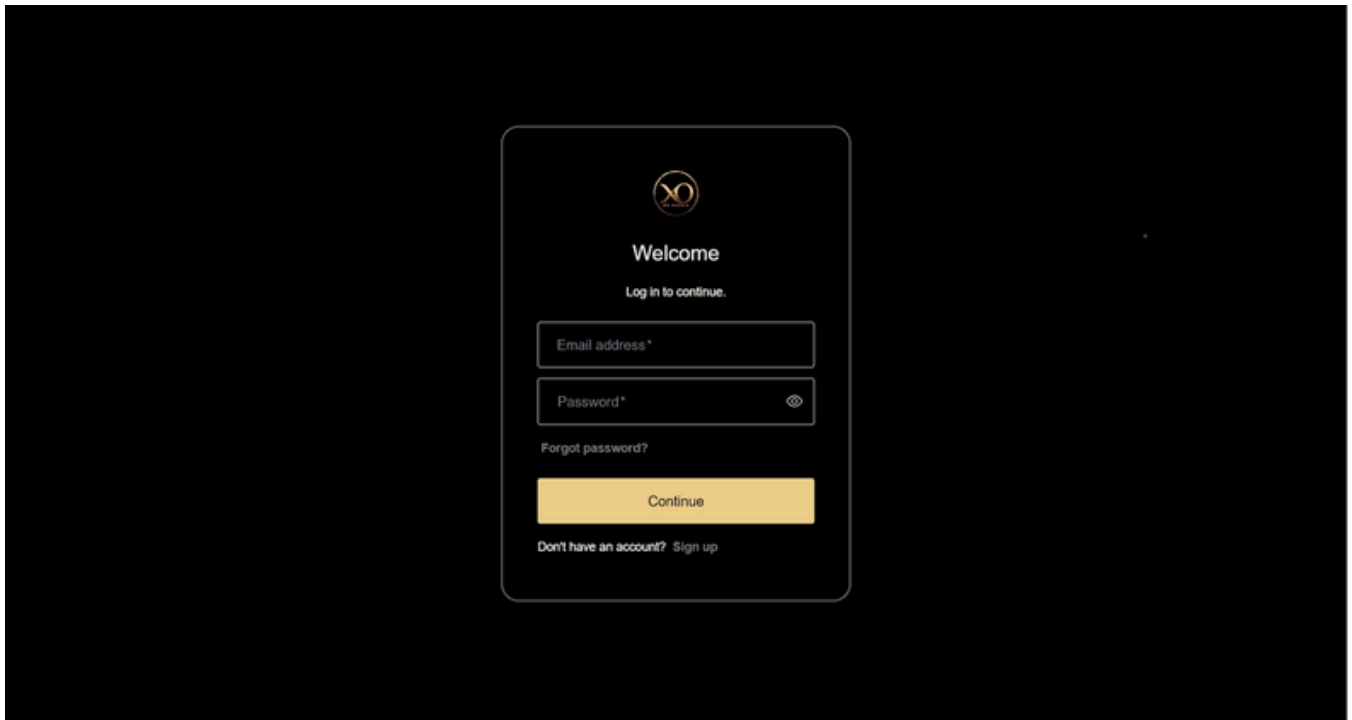
**Step 13:** Click the microphone icon again to disconnect the call.

The microphone icon will change to indicate that the call has been disconnected.

**Note:** The call will disconnect automatically if the user navigates to another application in GCX-ONE or clicks the refresh button.

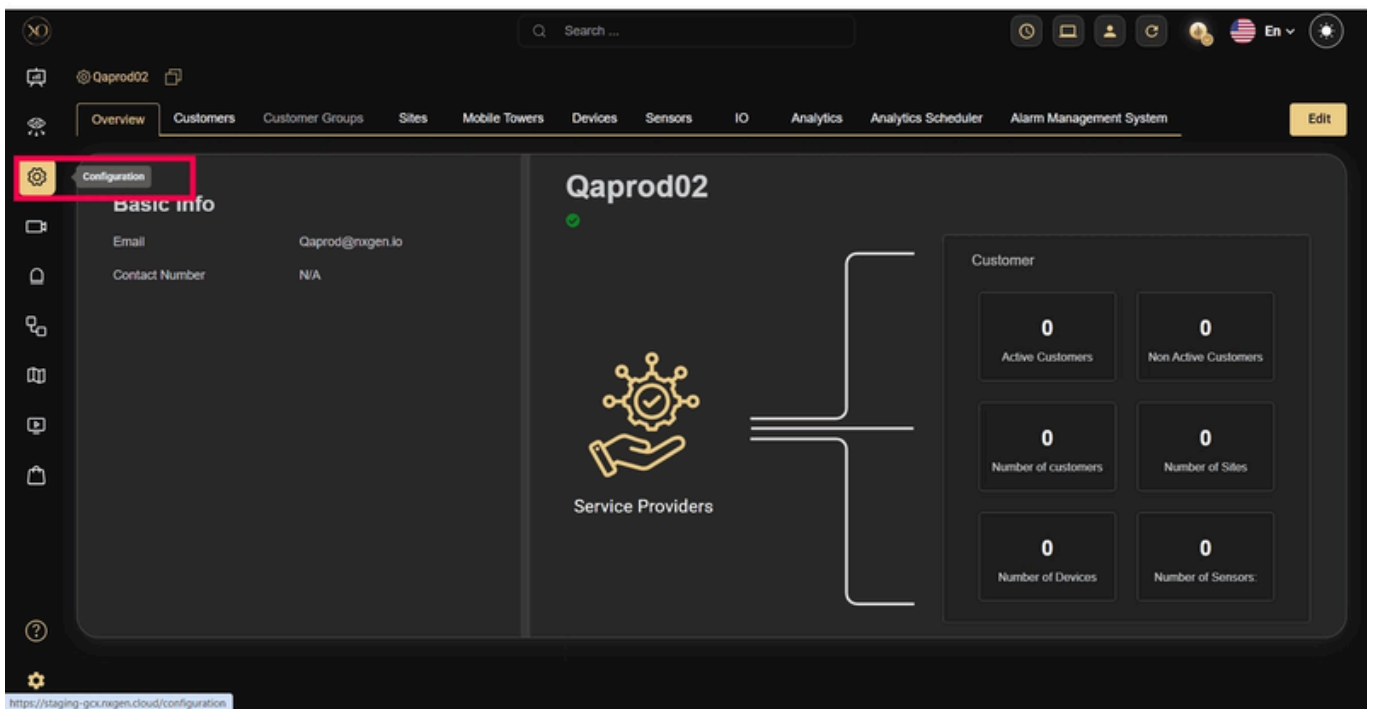
## # Part 3: Test Device Default Audio

**Important:** Local Mode must be enabled to test the device's default audio.



**Step 1:** Log in to **GCX-ONE**.

**Step 2:** Click the **Configuration** menu.



**Step 3:** Select the site and expand it.

Site	Date	Sync Status	Customer	Email	Active	Actions
Af - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro secontec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bgr	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@ss.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Axon	2026-01-30 11:45	●	Axon Test Device		●	...

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**Step 4:** Navigate to the **Devices** tab.

**Basic Info**

Contact Number: N/A

**Location Info**

Country: N/A  
City: N/A  
Code: N/A  
Street Name: N/A

**Audio**

Sites

Site	
0 Active Devices	0 Non Active Devices
0 Number of Devices	0 Number of Sensors

**Step 5:** Verify that the device is active.

Search ...

Overview Mobile Towers **Devices** Sensors IO Dashboard Audit Analytics Analytics Scheduler

Export Add New Import

Device	Date	Type	Site	Customer	Active	Audio	Actions
test 2	2026-02-22 14:54	GenesisAudio	Audio	Hik vision Test	●	●	...
TEST	2026-02-22 14:09	GenesisAudio	Audio	Hik vision Test	●	●	...
	2026-02-22 14:08	GenesisAudio	Audio	Hik vision Test	●	●	...

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**Step 6:** Click on the sensors under the device.

Search ...

Overview Mobile Towers Devices **Sensors** IO Dashboard Audit Analytics Analytics Scheduler

Export Import

Sensor	Date	Device	Site	Device Type	Manufacturer	Zone	Audio	Active	Actions
Genesis Audio	2026-02-22 14:54	test 2	Audio	audio	GENESISAUDIO	N/A	⊗	●	...
Genesis Audio	2026-02-22 14:09	TEST	Audio	audio	GENESISAUDIO	N/A	⊗	●	...
Genesis Audio	2026-02-22 14:08		Audio	audio	GENESISAUDIO	N/A	⊗	●	...

Rows per page: 25 1-3 of 3

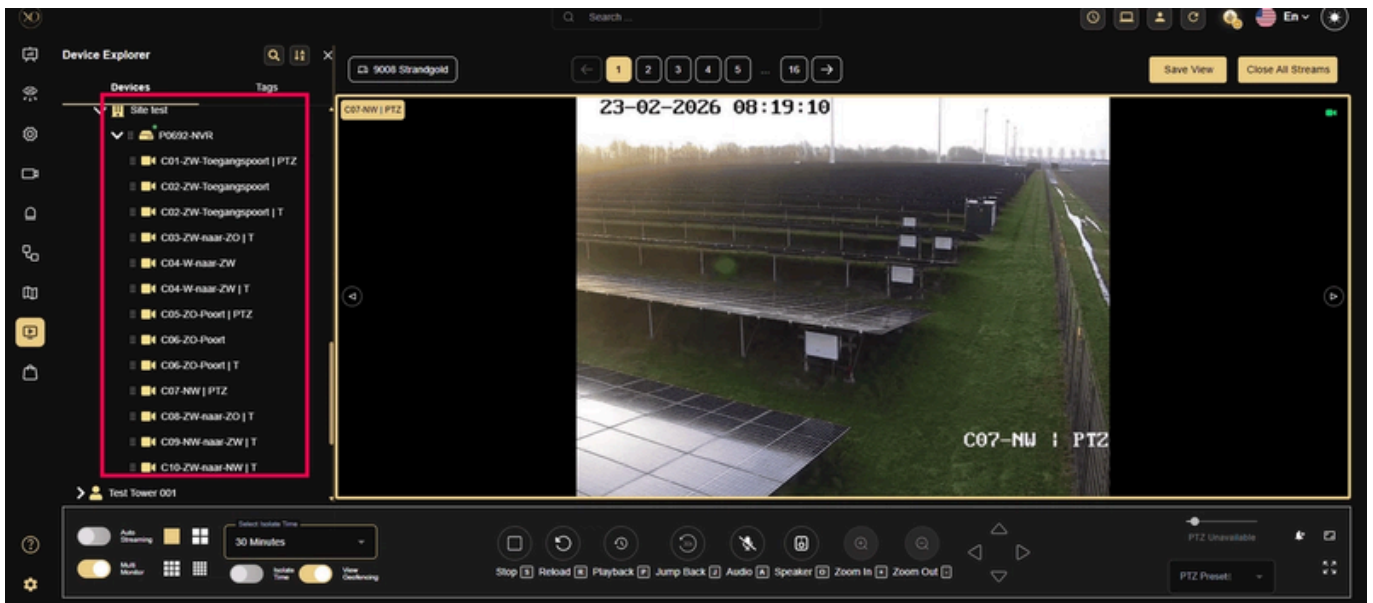
**Step 7:** Verify that the sensor is active.

Sensor	Date	Device	Site	Device Type	Manufacturer	Zone	Audio	Active	Actions
Genesis Audio	2026-02-22 14:54	test 2	Audio	audio	GENESISAUDIO	N/A	⊙	●	...
Genesis Audio	2026-02-22 14:09	TEST	Audio	audio	GENESISAUDIO	N/A	⊙	●	...
Genesis Audio	2026-02-22 14:08		Audio	audio	GENESISAUDIO	N/A	⊙	●	...

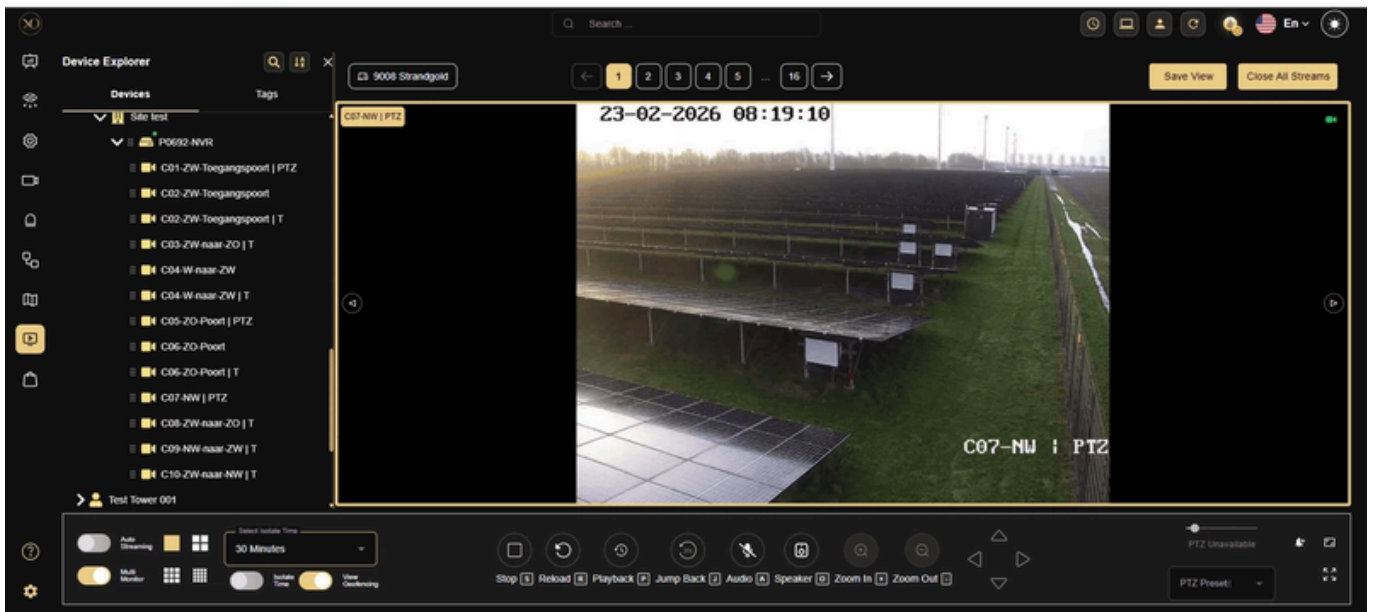
**Step 8:** Navigate to the **Video Viewer (Salvo)** application.

**Step 9:** Select the site and right-click to choose **Expand All**.

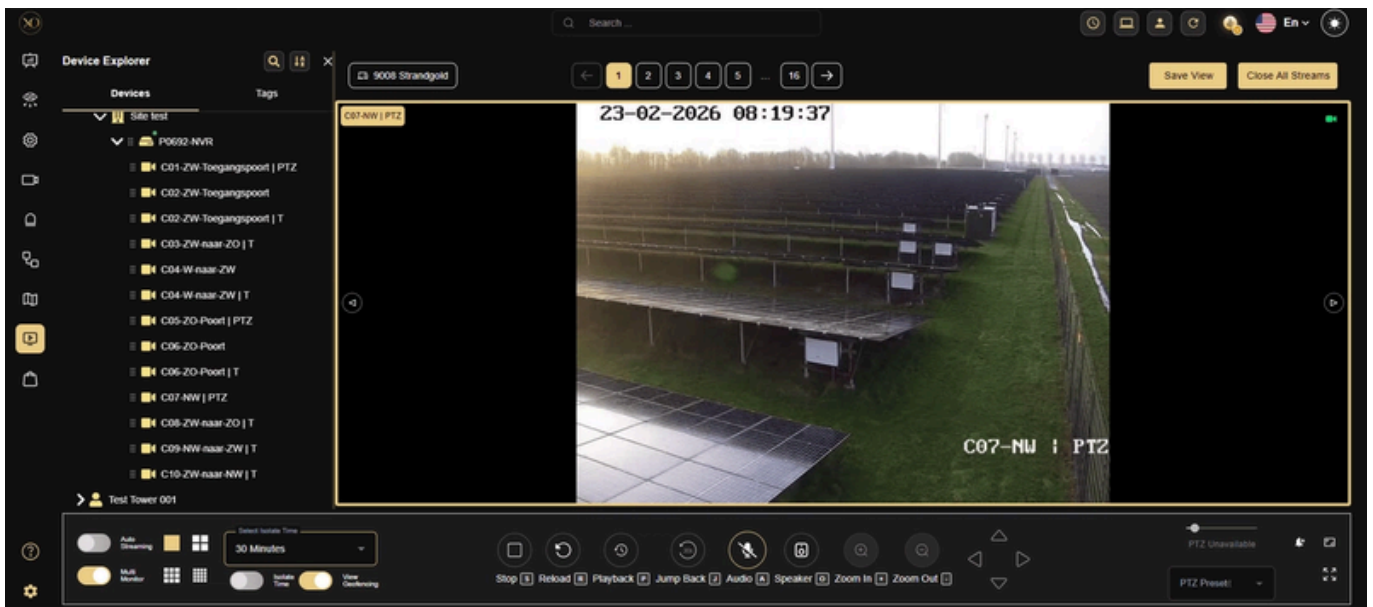
**Step 10:** Ensure that there is no active GENESIS Audio device under the site. If present, deactivate it to test default audio.



**Step 11:** Drag and drop a sensor into the **Video Viewer (Salvo)**.

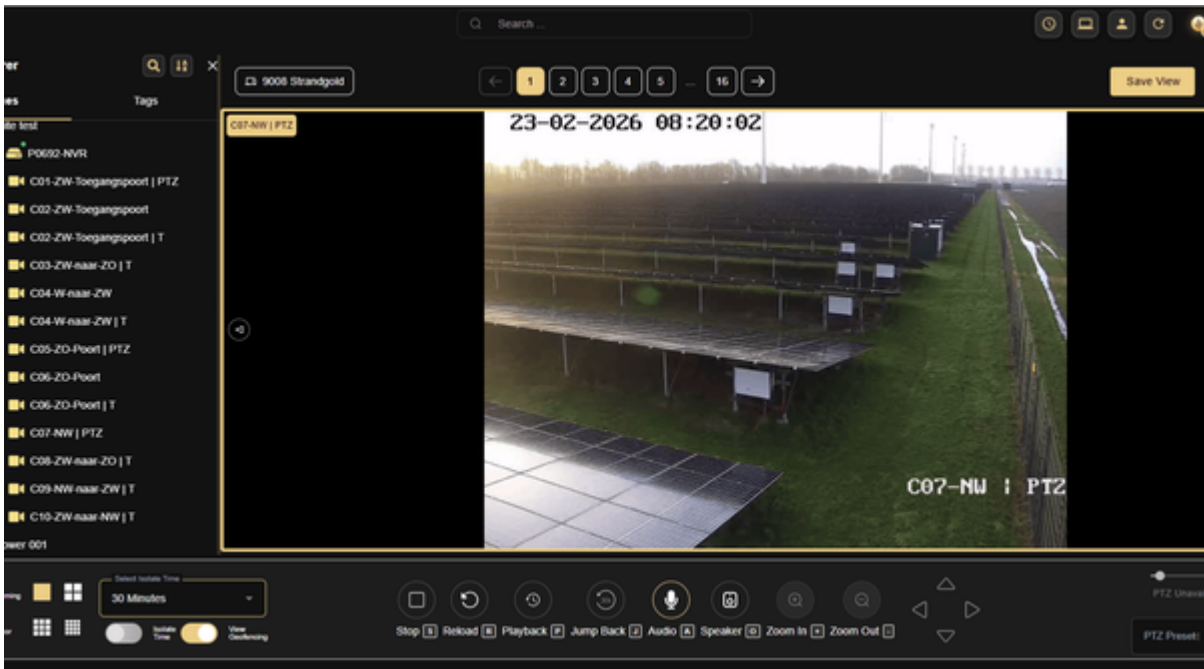


**Step 12:** Verify that the microphone icon is enabled.



**Step 13:** Click the microphone icon. The call will be initiated using the device's default audio.

**Step 14:** The microphone icon will change to indicate that the call is connected.



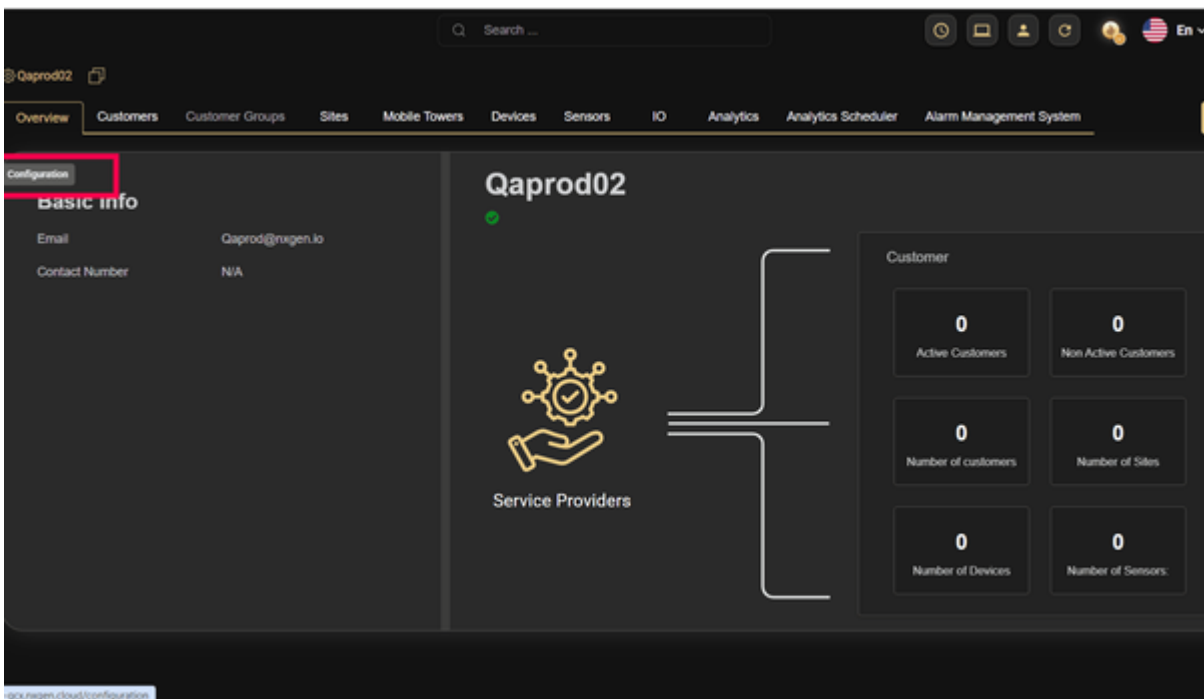
**Step 15:** Click the microphone icon again to disconnect the call. The microphone icon will change to indicate that the call has been disconnected.

Note: The call will be disconnected automatically if the user navigates to another application in GCX-ONE or clicks the refresh button.

## Part 4: Add Genesis Audio Device with Custom SIP URL

**Step 1:** Log in to **GCX-ONE**.

**Step 2:** Click the Configuration menu.



**Step 3:** Select the site under which the GENESIS Audio device needs to be added.

Site	Date	Sync Status	Customer	Email	Active	Actions
Al - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro secontec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bgr	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@as.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Axon	2026-01-30 11:45	●	Axon Test Device		●	...

Rows per page: 25 | 1-25 of 56

**Step 4:** Navigate to the **Devices** tab.

### Basic Info


Contact Number: N/A

### Location Info

Country: N/A  
City: N/A  
Code: N/A  
Street Name: N/A

## Audio

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Sites

0

Active Devices

0

Non Active Devices

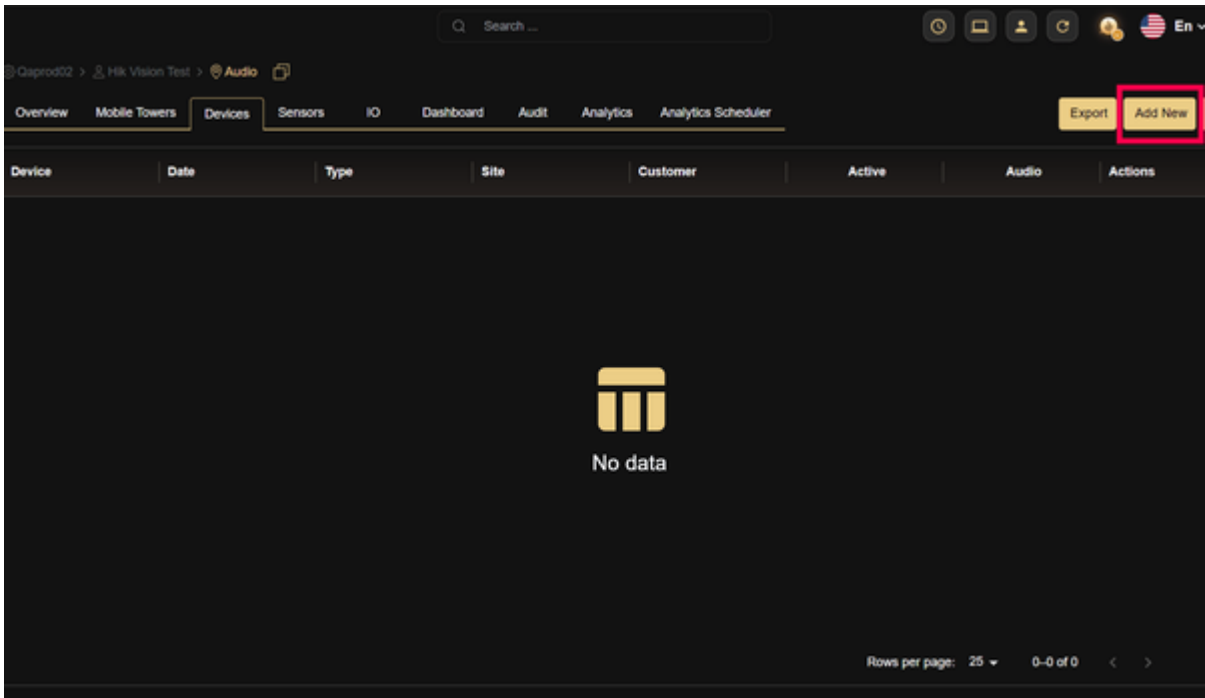
0

Number of Devices

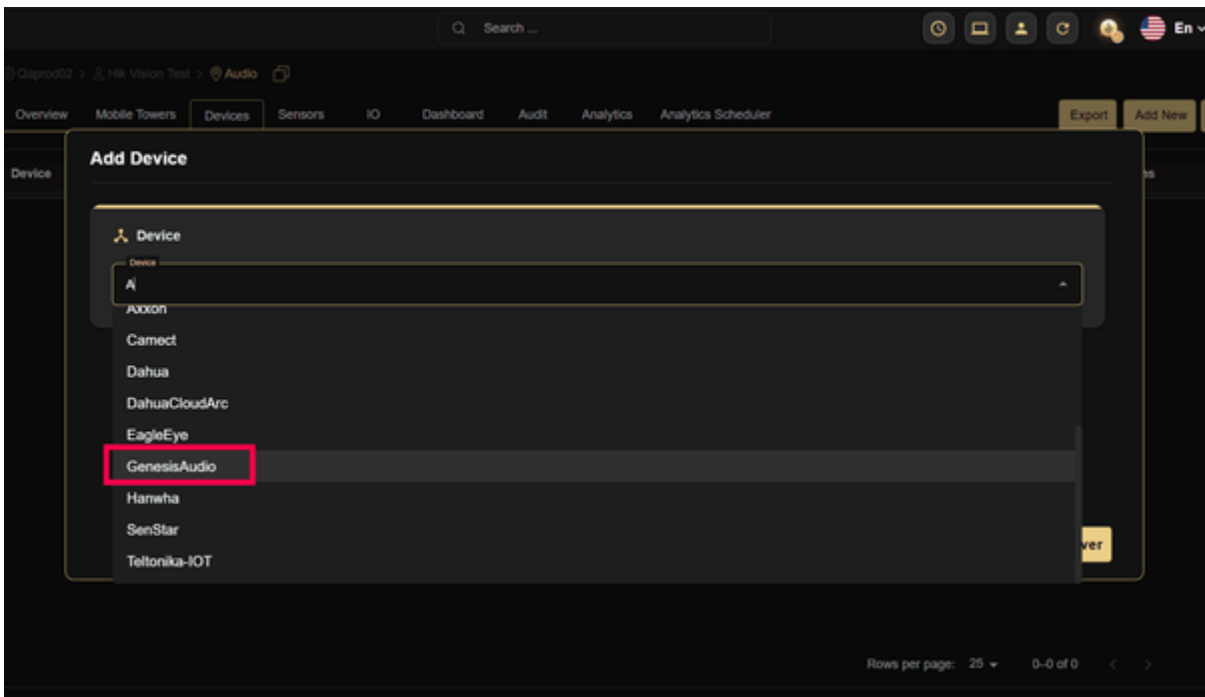
0

Number of Sensors

**Step 5:** Click the **Add** button.



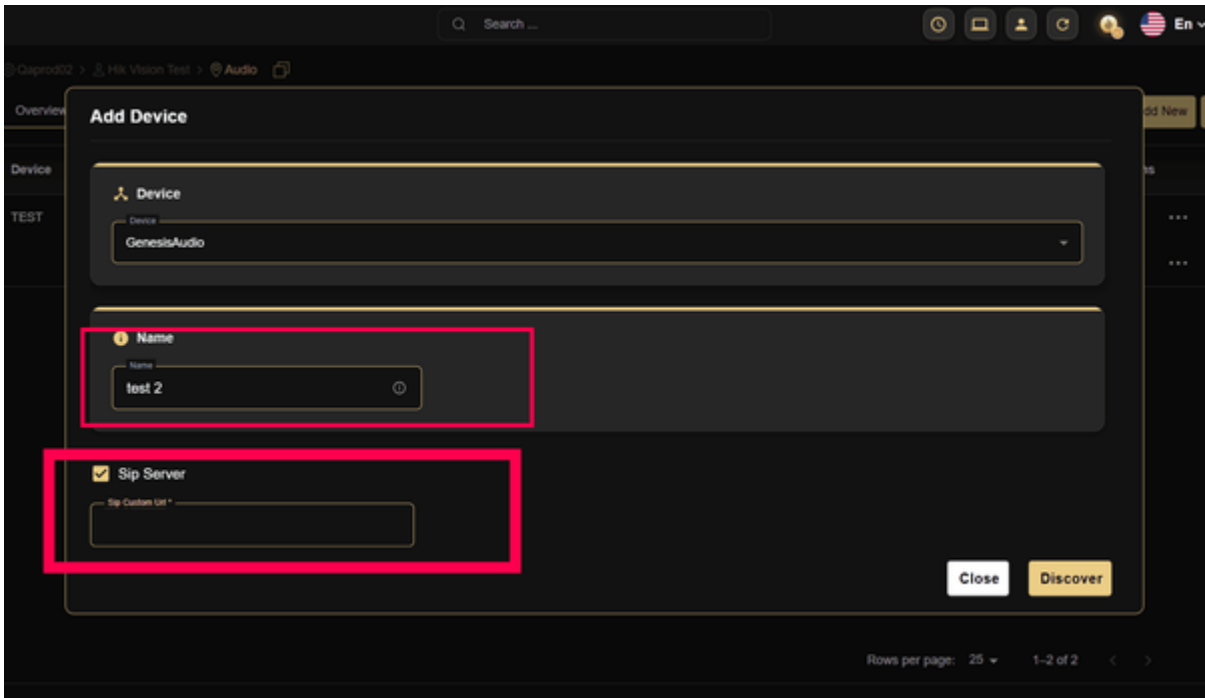
**Step 6:** Select the device type as GENESIS Audio.



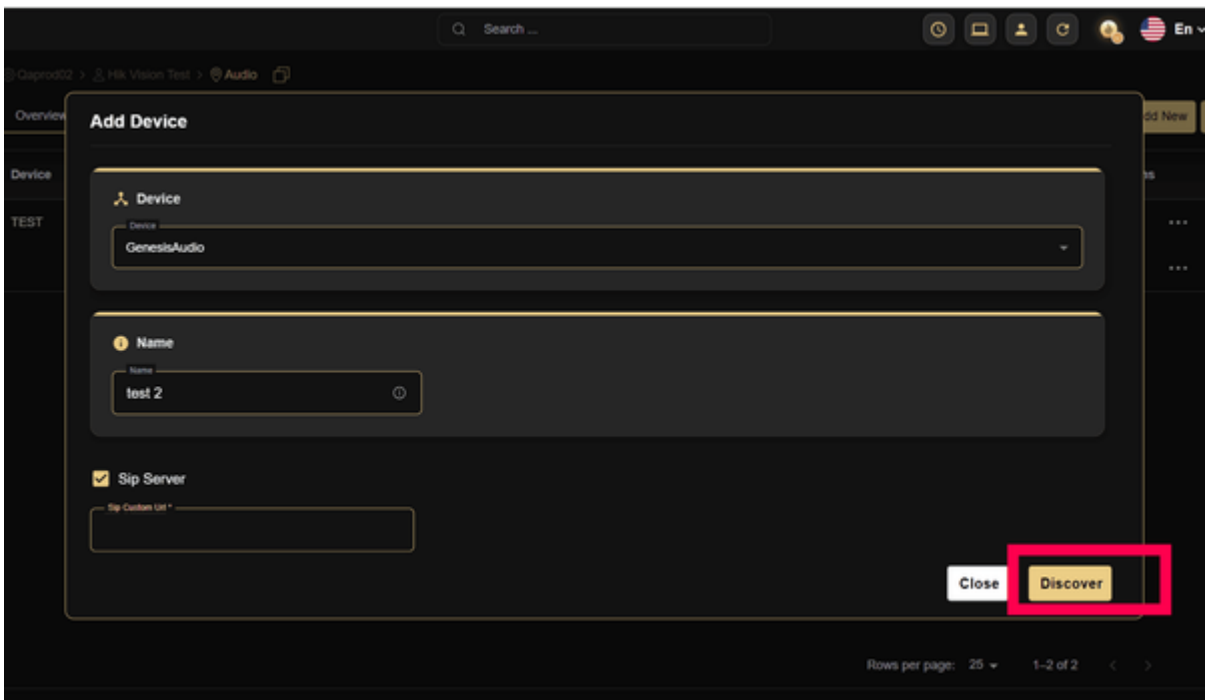
**Step 7:** Enable the SIP Server checkbox

**Step 8:** Edit the name if required

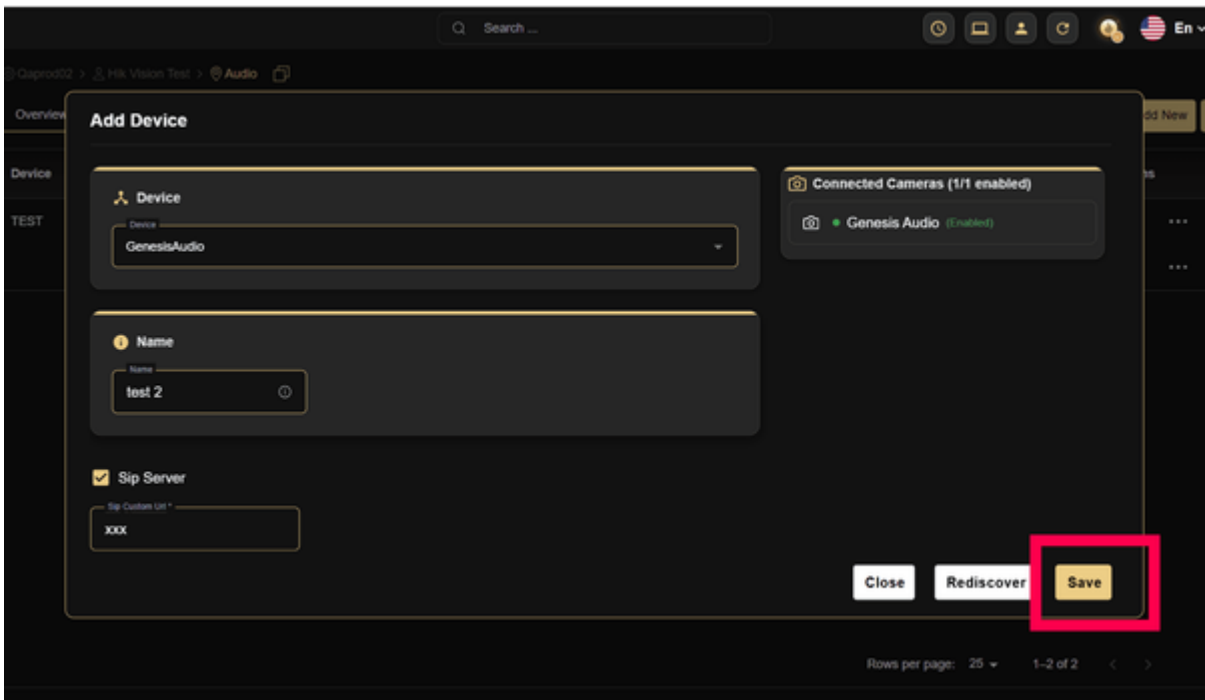
**Step 9:** Enter the Custom SIP URL in the provided field



**\*\*Step 10: \*\***Click the Discover button.



**Step 11:** Click the Save button.



**Step 12:** The GENESIS Audio device with the Custom SIP URL will be added successfully, and a success popup message (“The device was added successfully”) will be displayed.

